

Reservation and Booking conditions Villa Buena Vida Curaçao

Reservations

Villa Buena Vida only accepts reservations from persons 23 years of age or older. Reservations done by persons under 23 are therefore not valid. Villa Buena Vida reserves the right to refuse a reservation at any time without giving reasons. After booking, tenant will receive a confirmation, the rental terms, and an invoice within 5 days.

Villa Buena Vida requests that the tenant check these documents for accuracy and report any inaccuracies to Villa Buena Vida immediately. If tenant has not received an acknowledgement of receipt within 10 days of reservation, tenant is requested to contact Villa Buena Vida immediately. Failure to do so will result in tenant losing their right to invoke the reservation, which will be forfeited.

Conclusion of agreement

The agreement is reached by accepting the offer of Villa Buena Vida by tenant. The agreement concerns the rental of the villa for recreational use.

Payment

Upon conclusion of the agreement, a deposit of 40 (forty)% of the total agreed rental amount must be paid. Payments must be made by bank transfer. The deposit must be paid within 8 days, which finalizes the agreement and signifies tenant's acceptance of the rental terms.

If the deposit is not received within this period, the agreement will be terminated and a €75 (seventy-five euros) cancellation fee will be charged. The remaining amount, 60 (sixty)% of the total rental fee, must be paid six weeks before the start of the rental period.

Deposit

Tenant will be charged a deposit of € 500,- (five hundred euro). The deposit is shown in the reservation process. This is used to cover water, electricity, and damages and/or costs in the broadest sense of the word.

The deposit must be paid, as described above, together with the first invoice payment.

The deposit or any remaining deposit will be refunded to an account specified by the tenant within 14 days of departure, after deduction of any outstanding claims, including final electricity/water bills and/or any damage to inventory and/or the villa, and/or other costs, after notification to Villa Buena Vida.

This refund will not invalidate any further claims for compensation.

If it turns out that the deposit is insufficient to cover the full cost of any damage incurred, we reserve the right to hold you liable for the remaining damage.

Modifications

If tenant wishes to make modifications to the booking after the agreement has been concluded, Villa Buena Vida is not obliged to comply. It is at Villa Buena Vida's discretion whether and to what extent the desired modifications will be accepted.

If, after the agreement has been concluded, tenant wishes to change the stay to a different or non-successive/consecutive period of stay, the cancellation terms as stated in these booking conditions apply.

A different period of stay is understood to mean any period that does not fall within the period of stay reserved and confirmed by tenant.

Cancelation

All cancelations must be notified to Villa Buena Vida in writing or by email. If an agreement is canceled, tenant will owe the following cancelation fees:

- a: Cancelations up to 60 days before the start of the rental period: 40% of the rental amount
- b: Cancelations from the 60th day to the 30th day before the start of the rental period: 60% of the rental amount
- c: Cancelations from the 30th day before the start of the rental period: 90% of the rental amount
- d: Cancelations on or after the start of the rental period: the total rental amount.

Cancelation insurance is recommended.

If Villa Buena Vida has to cancel a rental agreement due to unforeseen circumstances, tenant will be notified immediately and deposits will be refunded. If possible, an alternative suitable property will be found for you.